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[Home \ FAQ During Covid-19 Outbreak : For Indonesian citizens and Foreigners who wants to go to Indonesia.](#)

## FAQ During Covid-19 Outbreak : For Indonesian citizens and Foreigners who wants to go to Indonesia.

Last update: Saturday, 9 May 2020

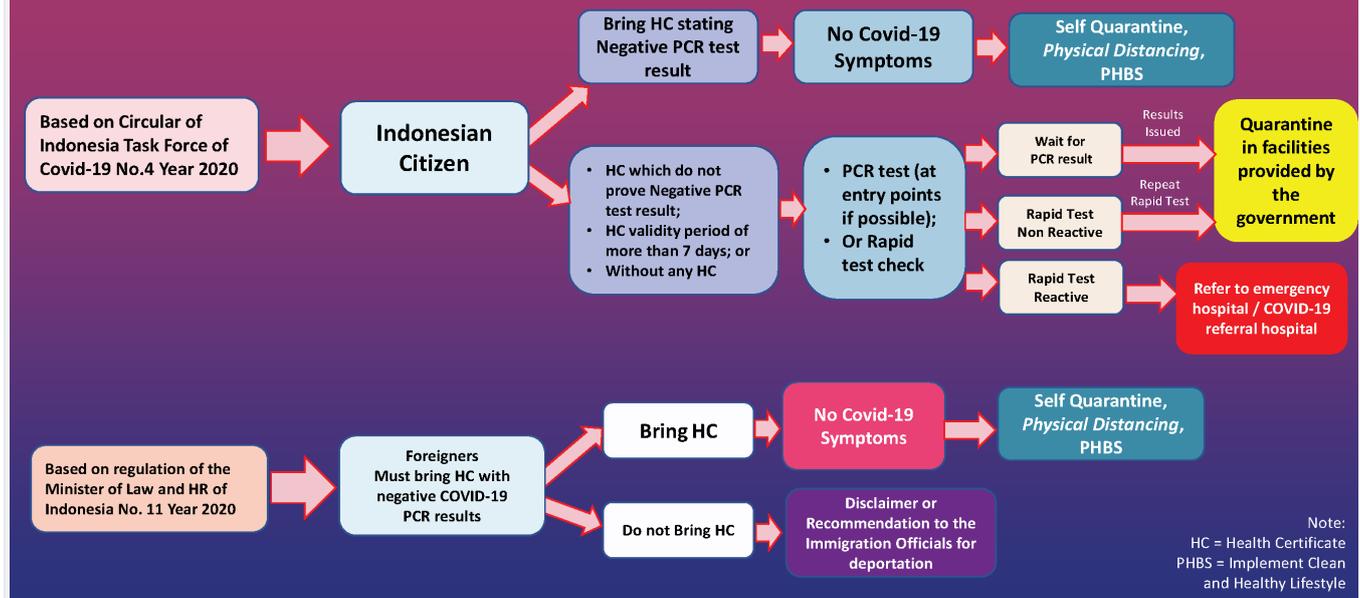
| No | Questions  | Answers  |
|----|--|--|
| 1  | My passport will be expired soon. Do I need to apply for a passport replacement immediately? I am worried to go out at the moment and the government orders everyone to stay at home. Will I be fined if I am late to replace my expired passport? | You will not be required to replace you expired passport immediately. It is not a compulsory to replace an expired passport immediately. No fine will apply if you are late to replace your expired passport. You are required to stay at home and do not make any international travels due to travel restrictions and no available public transports.  |
| 2  | I am an Indonesian citizen, do I need to show a Health Certificate to enter the Indonesian territory?  | In accordance with the Ministry of Health Circular Number HK.02.01 / MENKES / 313/2020, Indonesian citizens returning to Indonesia are advised to attach a complete Health Certificate with a Rapid Test or PCR COVID-19 in English which is valid for a maximum of 7 days after being issued by the GP or RS in Singapore.<br>However, if this is not possible, a health check procedure will be carried out at the place of arrival including a rapid test and / or PCR which will be carried out by the Port Health Office.   |
| 3  | What about the airlines that require a letter of statement from the Indonesian Embassy in order to return to Indonesia?  | Letter of statement will be given to Indonesian citizens in accordance with Circular of the Ministry of Health Number HK.02.01 / MENKES / 313/2020 and Circular Letter for Task Force for Handling Acceleration of COVID-19 Number 4 Year 2020. Letter of statement will only be given to Indonesia foreign domestic workers (FDW) who have completed work contracts in Singapore , students who have graduated and completed their education in Singapore, and Indonesian citizens who can no longer live in Singapore and must return to Indonesia.<br>The requirements include:<br>a. FDW attach scans / photos: passports, work permits and work contracts.<br>b. For students attach a scan / photo: passport, student's pass, and a certificate of graduation.<br>c. Indonesian citizens who cannot live in Singapore and must return to Indonesia enclose a scan / photo: passport and documents moved domicile / finished work.<br><br>Send the above requirements via email to <a href="mailto:singapura.kbri@kemlu.go.id">singapura.kbri@kemlu.go.id</a> by writing: |

|   |   |  |
|---|---|--|
|   |   | <ul style="list-style-type: none"> <li>- name,</li> <li>- Passport number,</li> <li>- Full address in Singapore,</li> <li>- Full address in Indonesia,</li> <li>- Itinerary data from return tickets.</li> </ul> <p>* Note:<br/>Letter of statement will be processed after all requirements are complete.</p>   |
| 4 | What about the Indonesia government ban on flights from abroad to Indonesia from 24 April 2020 to 31 May 2020 | <p>In accordance with Permenhub No. 25 of 2020, for international flights will continue to operate specifically to foreign nationals who will return to their country, and Indonesian citizens who will return to Indonesia.</p> <p>For more details, please read in the regulation on this link <a href="#">Permenhub Nomor 25 Tahun 2020</a></p>   |
| 5 | Region in Indonesia with PSBB   | <p>Region in Indonesia with PSBB per 24 April 2020:</p> <ol style="list-style-type: none"> <li>1. <b>DKI Jakarta</b></li> <li>2. <b>Sumtera Barat</b></li> <li>3. <b>Kota Bogor</b></li> <li>4. Kabupaten Bogor</li> <li>5. <b>Kota Depok</b></li> <li>6. <b>Kota Bekasi</b></li> <li>7. Kabupaten Bekasi</li> <li>8. <b>Kota Tangerang</b></li> <li>9. Kota Tangerang Selatan</li> <li>10. Kabupaten Tangerang</li> <li>11. <b>Kota Bandung</b></li> <li>12. Kabupaten Bandung</li> <li>13. Kabupaten Bandung Barat</li> <li>14. <b>Kota Cimahi</b></li> <li>15. Kabupaten Sumedang</li> <li>16. <b>Kota Tegal</b></li> <li>17. <b>Kota Surabaya</b></li> <li>18. Kabupaten Sidoarjo</li> <li>19. Kabupaten Gresik</li> <li>20. <b>Kota Pekanbaru</b></li> <li>21. <b>Kota Tarakan</b></li> <li>22. <b>Kota Banjarmasin</b></li> <li>23. <b>Kota Makasar</b></li> <li>24. Kabupaten Gowa</li> </ol> <p>For more details please read it in here: <a href="https://covid19.kemkes.go.id/">https://covid19.kemkes.go.id/</a></p> |

6. What are the requirements for Foreigners who wants to go to Indonesia?

# INDONESIA COVID-19 ENTRY POINTS FLOW CHART

Circular of the Minister of Health No. HK.02.01/MENKES/313/2020



Based on Circular Letter from Minister of Health No.HK.02.01/MENKES/313/2020 which stipulates the Health Protocol for Handling Returning Indonesian Citizens and Foreign Arrivals from Foreign Countries at State and Regional Entrances in Situations of Large-Scale Social Restrictions (LSSR/PSBB).

The following measures is for the Foreign Arrivals:

- The exception for Foreign Nationals still refers to Article 3 paragraph (1) of the Regulation of the Minister of Law and Human Rights of the Republic of Indonesia No. 11 Year 2020 regarding Temporary Restriction towards Foreign Nationals Entering the Republic of Indonesia.
- This protocol has since been in effect starting from when the Circular Number HK.02.01/MENKES/ 313/2020 was implemented on 7 May 2020.
- Foreigners entering Indonesia must have a Health Certificate in English, stating a negative Covid-19 PCR test result. The health certificate is valid for maximum of 7 days after being issued by the health facility from the country of origin, and shall be validated by the Port Health Authority at the port / airport / Land Border Port of Entry (PLBDN) upon arrival.
- For foreigners carrying health certificates with negative COVID-19 PCR results, the following protocol shall be implemented:
  - Additional health checks shall be performed upon the individual(s) (except Rapid Test or PCR).
  - If the individual(s) is found with no diseases and/or health risk factors during the health checks, the Port Health Authority shall issue a health clearance and Health Alert Card (HAC) for the individual.
  - The individual(s) shall be allowed to continue their journey to their respective destinations by bringing a travel permit from the local COVID-19 Handling Task Force, and is required to always wearing a mask during the trip.
  - The individual(s) shall be required to perform self-quarantine in their respective residences for 14 days, exercise physical distancing, wear masks, and implement Clean and Healthy Lifestyle (PHBS).
  - The individual(s)' health clearance shall be submitted to the respective representative of their country to be forwarded to the Local Health Department in order for the District Health Department to monitor the self-quarantine period performed by the individual(s).
- For foreigners without any health certificate, or that carry health certificates with a validity period of more than 7 days, or health certificates which do not prove negative PCR examination results, the following protocol shall be implemented:
  - Additional health checks shall still be performed upon the individual(s) including Rapid Test.
  - Foreigners who have comorbidities, and if showing reactive Rapid Test results, shall be referred to and isolated at the emergency hospital or COVID-19 referral hospital.
  - Foreigners who have no symptoms and do not have comorbidities, and showing reactive Rapid Test results, shall be recommended to immigration officials for deportation.
  - Foreigners showing non-reactive Rapid Test results shall be recommended to the immigration officials for deportation.
- For vessel crews (foreigners) signing-off in the territory of Indonesia as permitted in accordance with prevalent regulations, are required to have a health certificate with a negative PCR COVID-19, which has a validity period of more than 7 days due to the duration of the voyage, the following protocol shall be implemented:

- Additional health checks shall still be performed upon the crews in the form of interviews, temperature checks, examinations for COVID-19 signs or symptoms, and Oxygen Saturation checks.
  - If the crews are found with no disease and/ or health risk factors during the health checks, the crews shall be permitted to continue their journey back to their respective countries. The Port Health Authority shall issue health clearance and Health Alert Cards (HAC) for the crews.
  - If the crews cannot return directly to their respective countries, they are required to perform self-quarantine on their respective ships or quarantine facilities while waiting for a trip back to their country under the supervision of the Port Health Authority, immigration officials, and security forces.
7. The vessel/aircraft that recently carried traveller(s) showing reactive rapid tests results, or based on preliminary information that the vessel/aircraft carries disease and/or health risk factors, shall be disinfected by the Port Health Authority.

Source :

1. <https://www.imigrasi.go.id/>
2. [Peraturan Menteri Perhubungan Republik Indonesia Nomor PM 25 Tahun 2020](#)  
Tentang Pengendalian Transportasi selama masa Mudik Idul Fitri Tahun 1441 H dalam rangka pencegahan penyebaran COVID19.
3. <https://covid19.kemkes.go.id/>
4.  [Surat Edaran Gugus Tugas COVID-19 Nomor 4 Tahun 2020.pdf](#) Tentang Kriteria Pembatasan Perjalanan Orang Dalam Rangka Percepatan Penanganan Corona Virus Disease 2019 (COVID-19).
5.  [Surat Edaran Kemenkes Nomor HK.02.01/MENKES/313/2020.pdf](#) Tentang Protokol Kesehatan Penanganan Kepulangan WNI dan Kedatangan WNA dari Luar Negeri di Pintu Masuk Negara dan Wilayah pada Situasi Pembatasan Sosial Berskala Besar (PSBB).

WHAT'S NEW



# PENGUMUMAN

(ANNOUNCEMENT)

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- [Links](#)
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EMBASSY OF THE REPUBLIC OF INDONESIA  
IN SINGAPORE

📍 [Embassy of the Republic of Indonesia 7 Chatsworth Road Singapore 249761](#)

✉ [singapura.kbri@kemlu.go.id](mailto:singapura.kbri@kemlu.go.id)

